

# AMOSSHE values and strategy 2015 to 2018



AMOSSHE informs and supports the leaders of Student Services in the UK, and represents, advocates for and promotes the student experience worldwide. Our members' work supports students in fulfilling their academic potential and making the most of higher education life. Many of our members' services specifically help the most vulnerable students to experience higher education in a fair manner. Our members' services are delivered in a professional way with a commitment to equality of opportunity and the promotion of an inclusive community that meets the needs of the diverse student body. Through a commitment to peer support and sharing of practice our members contribute to the development of Student Services' professional practice in higher education.

## VALUES

### **Inclusive and welcoming**

A supportive community of Student Services professional colleagues.

### **Empowering**

Using professional expertise to inform and influence decision makers across higher education.

### **Innovative**

Developing new approaches to anticipate and support changing student needs.

### **Collaborative**

Sharing knowledge, research and expertise to help members develop skills and confidence.

### **Evidence based**

Building excellent Student Services practice from sound evidence, and supporting new research.

## STRATEGY

### **Political**

AMOSSHE will enable its members to contextualise, influence, and where necessary mitigate the impact of the national and regional political spheres, to ensure that Student Services continue to be delivered in a professional way with a commitment to equality of opportunity, and the promotion of an inclusive higher education community that meets the needs of the diverse student body.

### **Educational**

AMOSSHE is committed to peer support and the sharing of practice, and will enable its members to benefit from sector-leading training, research and resources in order to enhance personal, professional and organisational development for the benefit of the higher education sector in general and the student experience in particular.

### **International**

AMOSSHE believes that an extended reach in terms of geography and organisational types will enable its members to both benefit from and contribute to wider conversations on policy, practice and issues.